

Paying for treatment

RSA Insurance Group Information

Insurance companies involved in the Referral Vet Network (RSA) such as Tesco, Argos, Homebase and More Than, direct their clients to use specific referral practices that are signed up to their scheme.

Northwest Veterinary Specialists doesn't participate in this scheme as we believe that the choice of the referral practice should be in the hands of the referring vet and pet owners.

We also believe that clients shouldn't be financially penalised for this choice so if a direct claim is processed with Northwest Veterinary Specialists and the insurer takes the £200 referral fee from your settlement it is our policy to refund this to you.